**REFUND POLICY**

The North Volleyball Club is a not-for-profit organization. Unlike a government organization e.g., Parks and Recreation, we have to cover all our expenses and cannot operate at a loss.

We are happy to provide high quality volleyball programs to youth at an affordable price but in order to do so, when parents register for a program, they must share the liability with the club and agree to the 4 terms of our refund policy.

Term 1 - Withdrawals 1 month or more full refund less $25 processing fee

Term 2 - Withdrawals 1 week up to 1 month - 50% refund and 50% credit

Term 3 - Withdrawals one week or less before the start of the program will be given a 75% credit for future program.

Term 4 - No refunds or credits will be issued after the start of the program. No exceptions, medical or otherwise.